

# EZ Parent Center Directions Parent Sign Up and Meal Preordering

Parents should contact your school (or caterer), if any type of support is needed.

Parent Password Setup or Returning Parent Who Used EZ School Lunch POS the Previous School Year

- 1. Go to https://www.ezschoolapps.com/ParentLogin.aspx .
- 2. Click on Forgot Password.



3. Enter your email address uploaded by the school or from the previous year. If for any reason it states that there is no such email, you can scroll down to New Parent Sign Up.



- 4. Click on Send Password.
- 5. You will see the following screen.



6. Go to your email account and click on the link to reset your password.

## Login

- 1. Go to https://www.ezschoolapps.com/ParentLogin.aspx.
- 2. Login using your email address and password.



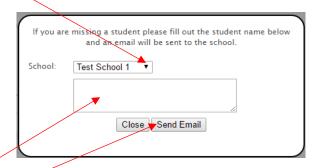


## **Adding an Additional Student If Students Are Missing**

1. Click on Meal Preorder.



- 2. Click on Request change to student list.
- 3. The following box will appear.
- 4. Use the dropdown to choose your school.



- 5. Type in the first and last name of your new student.
- 6. Click Send Email.
- 7. The school must link your additional student(s) to your account. The time to complete this process can vary.

(Returning Parents Scroll Down to Adding a Credit Card for Remaining Directions)

## **New Parent Sign Up When Email Failed**

Below are the instructions for parents to create an account and request access to one or multiple students. After a successful sign-up an email will be sent to the school to approve your account and connect your students to the account. They will contact you shortly after the account has been created. Some of the pages below may or may not exist in your account depending on the access the school gives to the parents.

- 1. Go to <a href="https://www.ezschoolapps.com/ParentLogin.aspx">https://www.ezschoolapps.com/ParentLogin.aspx</a> .
- 2. Click on SIGN-UP.





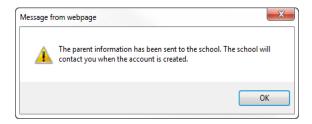
3. Type in the school's zip code in the box.



- 4. Click Search.
- 5. Use the dropdown to select your school. (If you have multiple students in the same school system then just choose a single school and submit the multiple student names. The school that receives the request will put the information in for the multiple schools.)
- 6. Type in your First Name in the box, the Last Name in the box, your Phone Number and your Email address in the box.



- 7. Type in a password in the Create Password box. Then type in your password a second time in the Confirm Password box.
- 8. Put in the first and last name of each of your students in the final box.
- 9. Click Send Account Creation Request. (Your registrations is successful if you see this box.)



- 10. You do not immediately have access to the system.
- 11. The school must activate your account and link your student(s) to that account. The time to complete this process can vary. The school will send an email to you upon completion.



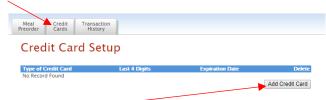
#### Login

- 1. Go to https://www.ezschoolapps.com/ParentLogin.aspx.
- 2. Login using your email address and password.



## **Adding a Credit Card**

- 1. The credit card information that you will be submitting here will be stored and processed by Paypal. You do not need to create an account with Paypal to use.
- 2. Click on the Credit Cards tab.



3. Click on Add Credit Card



- 4. Add the above information about your credit card.
- 5. Click Save Credit Card.
- 6. For safety and security, the only numbers saved on our site are the last four digits of the credit card.

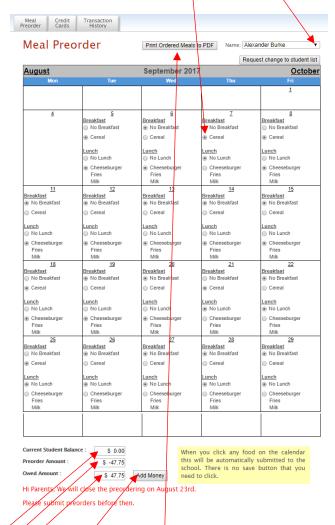
#### **Preorder Meals and Add Money**

- 1. Click on Meal Preorder to view the available lunches.
- 2. This box should show your student's name. **IMPORTANT:** If you have more than one student in the school use the dropdown to select the correct student.
- 3. You can change months by clicking on the month before or after.





- 4. Begin to select lunches for the different days by click on the circle in front of the correct choice. (There is a slight delay before choosing an item for the next day.) Your choices are automatically saved when you choose them.
- 5. This box should show your student's name. **IMPORTANT:** If you have more than one student in the school use the dropdown to select the correct student.



- 6. Under the menu it automatically provides you with the amount of money in the Current Student Bank.
- 7. It automatically provides you with the amount of money for the preorder.
- 8. It automatically provides you with Owed Amount (combination of Current Student Balance and Preorder).
- 9. You should add additional money if there are not sufficient funds in the Current Student Bank. (Please note: When you click on a menu item, you are actually ordering that item. It does not require you to add money at that moment since many schools allow you to send in a cash or check to pay for the orders.)
- 10. Click on Print Calendar as PDF to print out calendars for your student(s).



11. Click on Add Money.



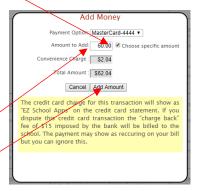
- 12. Click on Add Amount if you only want to add the amount for your current order. You can add more funds than just for the foods you are ordering at this time. Go to the section right below starting with OR to read the instructions.
- 13. You will get the following popup box when the transaction is successful.



14. If your credit card is declined, there is nothing we can do. We suggest you try a different credit card or call your credit card company to discover what is the issue.

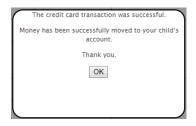


15. Click on the box before Choose specific amount if you want to add additional funds to your student's account.



- 16. Type in the specific amount you want to add.
- 17. Click Add Amount.
- 18. You will get the following popup box when the transaction is successful.





- 19. If your credit card is declined, there is nothing we can do. We suggest you try a different credit card or call your credit card company to discover what is the issue.
- 20. The credit card charge for this transaction will show as "EZ School Apps or EZ School Lunch or EZ School Payment" on the credit card statement.

#### **Transaction History**

1. Click on the Transaction History tab to see a current history of your student's payments and purchases.

